



7044 Hodgson Memorial Drive
Savannah, Georgia 31406
p (912) 303-3552
f (912) 303-3506

April 3, 2009

Dear SouthCoast Patient,

Many of you have expressed confusion regarding your ability to see your SouthCoast Medical Group ("SCMG") physician after April 11, 2009. Per our contract with BlueCross BlueShield of Georgia ("BCBSGa"), you may continue to see your SouthCoast physician on an in-network basis as follows:

1. Primary Care Physicians - You can continue to see your physician through April 30, 2009.
2. Specialist Physicians – You can continue to see your physician through June 30, 2009.
3. Patients with Chronic Illness (see * below) – You have a right to see your physician (PCP or Specialist) for an additional 60 days. Patients should notify BCBSGa of their intent to extend.
 - Primary care physician – Through June 29.
 - Specialist physician – Through August 29.

* Chronic Illness - As defined by the U.S. National Center for Health Statistics, A **chronic illness** is one lasting 3 months or more. Examples of chronic illness include diabetes, high blood pressure, high cholesterol, ADHD and asthma just to name a few.

As SCMG approaches the termination deadline, we are hopeful that BCBSGa will recognize the value our commitment to quality brings its members and reconsider its decision to terminate our existing agreement. Any support you can offer to this effort would be greatly appreciated. If you wish to advocate on your physician's behalf, we have included a letter that you may complete. The letter can be sent directly to BCBSGa or you may drop it any SCMG office and we will mail it for you.

Thank you for choosing SCMG as your healthcare provider.

Sincerely,

John Marrero
Administrator